

<p><b>प्रेषक From :</b>  <b>इण्डियन ओवरसीज़ बैंक</b>  <b>Indian Overseas Bank</b>  <b>केन्द्रीय कार्यालय, चेन्नै</b>  <b>Central Office, Chennai</b>  <b>मानव संसाधन प्रबंधन विभाग-कल्याण</b>  <b>अनुभाग</b>  <b>Human Resources Management</b>  <b>Department- Welfare Section</b></p>	 <b>IOB</b>	<p><b>सेवा में To :</b>  <b>इण्डियन ओवरसीज़ बैंक</b>  <b>Indian Overseas Bank</b>  <b>क्षेत्रीय कार्यालयों / अंचल लेखा</b>  <b>परीक्षा कार्यालयों / केन्द्रीय कार्यालय</b>  <b>सभी शाखाएँ / विदेशी शाखाएँ</b>  <b>Regional Offices / Nodal Audit</b>  <b>Offices/ Central Office</b>  <b>All Branches/Overseas</b>  <b>Branches</b></p>
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TRANSIENT SERIES (File: 7 F) Circular No. **78** of 2022-23 Dated 22/11/2022

**STAFF- WELFARE**

**MEDICAL INSURANCE SCHEME 2022-23**

**GUIDELINES FOR CASHLESS TREATMENT AND SUBMISSION OF**  
**DOMICILIARY/HOSPITALIZATION CLAIMS FOR RETIRED EMPLOYEES AND DETAILS OF**  
**THE NEW TPA-M/s SAFEWAY INSURANCE TPA PVT LTD**

IBA Medical Insurance Scheme 2022-23 for Retired employees was renewed from 01.11.2022 to 31.10.2023 with M/s National Insurance Company Limited.

**The New Policy No. is given below:**

SI No	Policy No	Option
1	251100502210000259	With domiciliary
2	251100502210000260	Without domiciliary
3	251100502210000261	Super Top up

IBA vide letter dated 13.09.2022 has included the following treatments based on discussions with UFBU and have been incorporated in the new policies:

**(a) Inclusion of approval targeted therapies for treatment of cancer in day care on standalone basis. The term Immunotherapy–Monoclonal Antibody cancer treatment on standalone basis be added in the list of Day care and domiciliary treatments.**

**(b) Inclusion of Intra vitreal injections for eye disorders other than ARMD also. The current Bipartite agreement specifies Treatment for Age Related Macular Degeneration(ARMD) only.**



**Details of Room/ICU Rent per day:**

<u>Sum Insured</u> <u>Rs.</u>	<u>Room rent per day</u> <u>Rs.</u>	<u>ICU charges per day</u> <u>Rs.</u>
1 lac	1,500/- (1.5% of Sum Insured)	2,000/- (2.0% of sum insured)
2 lacs	3,000/- /-(1.5% of Sum Insured)	4,000/- (2.0% of sum insured)
3 lacs	Rs.5,000/- Maximum	Rs.7,500/- (Maximum)
4 lacs	Rs.5,000/- Maximum	Rs.7,500/- (Maximum)

**CHANGE IN TPA:**

National Insurance Company Ltd has now changed the TPA to M/s **SAFEWAY INSURANCE TPA PVT LTD., for 2022-23.**

**DETAILS OF SAFEWAY INSURANCE TPA PRIVATE LTD**

Corporate Office: **M/s SAFEWAY INSURANCE TPA PVT LTD.**  
5-9-60/A/27, No. 802, 8th Floor,  
Moguls Court, Basheerbagh,  
Hyderabad - 500 001  
**Land Line: 040-24730009**

**EMAIL ID:**

For Intimation of claim	<a href="mailto:intimation@safewaytpa.in">intimation@safewaytpa.in</a>
Cashless Hospitalization Request	<a href="mailto:info@safewaytpa.in">info@safewaytpa.in</a>
For claim Status and Queries (CRM)	<a href="mailto:iob.helpdesk@safewaytpa.in">iob.helpdesk@safewaytpa.in</a> / <a href="mailto:iob@safewaytpa.in">iob@safewaytpa.in</a> <a href="mailto:iob.crm@safewaytpa.in">iob.crm@safewaytpa.in</a>
For Escalation (Level 1)	<a href="mailto:ibacrm@safewaytpa.in">ibacrm@safewaytpa.in</a>
For Escalation (Level2)	<a href="mailto:iba@safewaytpa.in">iba@safewaytpa.in</a>

- **TOLL FREE - 1800 -102-5671**
- **DIRECT CALL CENTRE NUMBER: 040-24730009**
- Email ID for cashless /Reimbursement claim Intimation: -  
[intimation@safewaytpa.in](mailto:intimation@safewaytpa.in)
- Email ID for Cashless Intimation by Hospital:
  - [info@safewaytpa.in](mailto:info@safewaytpa.in) / [bm.chennai@safewaytpa.in](mailto:bm.chennai@safewaytpa.in)
- **Website : [www.safewaytpa.in](http://www.safewaytpa.in)**



Link to download e-cards:- <https://www.safewaytpa.in/iba.aspx>

To check network hospitals:- [http://www.safewaytpa.in/hospitals\\_new.aspx](http://www.safewaytpa.in/hospitals_new.aspx)

Link to download **Mobile app**:- <http://www.safewaytpa.in/frmmobile.aspx>

#### **PROCEDURE FOR REIMBURSEMENT:**

- Claims can be made under cashless arrangement or by way of reimbursement. Cashless claims must be informed by Hospital and for Reimbursement, Retiree or his/her family member has to inform within 48 hours of admission into the hospital to the following mail ids of TPA.

**[initmation@safewaytpa.in](mailto:initmation@safewaytpa.in) / [iob.helpdesk@safewaytpa.in](mailto:iob.helpdesk@safewaytpa.in)**

In case of reimbursement of claim all documents/lab reports are to be submitted in original for both Domiciliary/Hospitalization.

- All Hospitalization bills/Bills for purchase of medicines upon which a claim is made should bear valid GST number of the issuer of such bills. The Bills for both hospitalization and domiciliary (OPD) claims should be submitted within 30 days from the date of discharge/purchase of medicines.
- Domiciliary treatment will be reimbursed up to **10% of the Base Policy Sum Insured only**, for the retirees who have opted and paid premium for with domiciliary scheme.
- **Domiciliary expenses are not covered under Super Top up policy.**
- For domiciliary claims (OPD) the Doctor should specifically mention the period of medication clearly. Otherwise the prescription is valid for 3 months only.



### **CASHLESS CLAIM-PLANNED**

1. Cashless claim can be done only in hospitals given in the TPA's Network list.
2. Cashless Request Form will be obtained from the Insurance Desk of Hospital and the details like name, TPA ID No. Relationship etc. should be filled by the member.
3. Hospital will fill up details like Date of Admission & Discharge, Ailment, Treatment Plan, Estimated Expenses & send mail (**info@safewaytpa.in**) to TPA.
4. TPA will scrutinize the request & send the Approval / Rejection / Query Request to Hospital.
5. At this stage, if there is any need for support, TPA Coordinators can be contacted.
6. After approval from TPA, Patient can be admitted & treatment begins. If actual bill is more than approved amount, additional approval is required.
7. The hospital has to mail the Discharge card & Final Bill at **least 4 hours** before the discharge & get the additional approval from TPA.
8. On discharge, the member has to sign the bill & Claim Form and pay non-medical charges, Co-pay etc.

### **CASHLESS CLAIM-EMERGENCY**

1. Patient to be rushed to the nearest hospital.
2. Hospital may be requested by TPA to start the treatment to stabilize the patient and member may pay a small deposit if asked.
3. After the patient has stabilized, follow the Cashless Request Process as explained earlier & complete the formalities.



### **CASHLESS CLAIM-IN ABSENCE OF TPA CARDS**

1. TPA Coordinators can be contacted and informed that TPA e-Card is in process.
2. TPA Coordinators will check the status of TPA e-cards internally.
3. Based on the status, TPA shall seek approval from insurer & communicate the same to the hospital.
4. The TPA will make necessary updates in their system & send a Temporary Approval to Hospital.
5. The hospital has to fill the remaining details (as detailed earlier) & send mail to **info@safewaytpa.in**
6. Employee Roll no & Bank name can be used as Credentials while filling the Cashless Request Form.
7. The member has to be in touch with the TPA Coordinators until the First Approval is obtained from them.

Once First Approval is obtained, the remaining Cashless Request process can be followed as detailed earlier.

### **REIMBURSEMENT CLAIM**

1. For hospitalization, if the hospital is not in the Network list of the TPA, the hospital has to be checked for registration with local municipal body and hospital should have **more than 15 beds**. In case of emergency, the patient may be rushed to the nearest decent hospital.
2. Discharge summary, all original Bills, Payment Receipts, Prescriptions, Investigation Reports, Medicine Bills and Registration No. should be obtained from the Hospital.
3. All originals bills /reports along with duly filled claim form should be submitted within 30 days from the date of discharge.



## **LIST OF DOCUMENTS TO BE SUBMITTED**

- All the documents should be in ORIGINAL. Standard settlement period for claim is **21 working days** after submission of all documents as per list & additional documents requested if any.
- Discharge Card – Most important document which provides details like Date of Admission & Discharge, Treatment Plan, Investigation Summary etc., A photocopy should be kept for future records before submission.
- Duly filled claim form - (Claim for Part A & B) is mandatory with Declaration form. **Employee Roll No. and email id should be mentioned on the top of the claim form.**
- Detailed Hospital Bill – Provides details about services rendered & charges for the same under various heads like Room Rent, Investigations, OT Charges, Medicines etc.
- Pre-numbered Payment Receipts – This is the proof for the payment made & hence, must for a reimbursement claim. Claim will not be paid without these.
- Prescriptions, Reports, Bill & Receipts for all Diagnostics & Investigations
- Prescriptions & GST Bills (with patient name) for all medicines purchased
- Gravida Status – No. of Living Children details for Maternity Claim
- Implants / Lens Identification stickers (for Fracture, Angioplasty & Cataract claims)
- **Physical Copy of Cancelled Cheque leaf of the Bank Account – This is important as the claim amount would be directly credited to the member's account by the Insurer.**

## **POINTS TO REMEMBER:**

- For planned hospitalizations, it's advisable to complete the cashless approval process at **least 7 days** before the Hospitalization.
- Please wait for **4 hours** to receive revert from TPA. If you don't get one, please contact TPA Coordinators immediately.



- If the Final Bill is going to exceed the preliminary approved amount, please ask the hospital to send the Discharge Card & Hospital Bill at least **4 hours in advance** to avoid delay in discharge.
- Final approval must be obtained before leaving the hospital. Final Approvals will not be provided if the patient has already left the hospital.
- For reimbursement claim, please submit all documents as per list at once.
- **Settle all expenses if the process is not cashless and get the receipts. Do note that even for a cashless claim, there might be some expenses that will need to be borne by the member.**
- 21 days time will be given for submitting the document, if there is any document deficiency and If documents not submitted in this time period, the claim would be closed automatically. Only for genuine reasons Insurance Company will reopen on case to case basis which needs special approvals.
- Standard Claim Settlement period is 21 working days. Member will get regular updates from M/s SAFEWAY TPA Pvt Ltd about the claim status through **e-mail & SMS** during this period.
- Don't hide any information related to your health condition as it can hamper your claim settlement
- Don't delay reporting and submitting relevant documents to the Insurance company/ TPA
- Don't forget to seek extension of time to submit evidence, if required otherwise the claims will be closed in normal course.
- Don't make false or questionable claims

**All other terms and conditions of the policy remains the same as per the earlier policy.**



**NOTE:** -To download the e-card, please enter the policy no. and Retiree Roll No by selecting the corporate option. This link is also provided in the welcome SMS of Safeway.

1. **User Id for employee login:** Retiree Roll No

**Password:** Retiree Roll no + year of DOB

All the members are advised to forward their claims to:

**The Chief Manager  
INDIAN OVERSEAS BANK  
HUMAN RESOURCE MANAGEMENT DEPARTMENT,  
WELFARE SECTION,  
763, Anna Salai,  
Central Office, Chennai-600002. Phone No :044-28519674**


super subscribing on the **CLAIM FORM AND COVER** as "SAFEWAY CLAIM".

All the Staff members should be advised to make use of the Mobile Application **frmmobile.aspx** (<http://www.safewaytpa.in/frmmobile.aspx>) for hassle-free services.

1. Escalation Matrix of M/s Safeway Insurance TPA PVT LTD as per Annexure - I.
2. Grievances/complaints Contact details of NATIONAL INSURANCE COMPANY as per Annexure – II.
3. City wise contact details (SPOC) Annexure III

Regional Offices are requested to advise their respective branches/Offices accordingly.

On approval of the note, we may issue Circular and upload the same in [www.iob.in-->Staff & Ex-Staff Login→ Retirees portal](http://www.iob.in-->Staff & Ex-Staff Login→ Retirees portal).

  
**शुभेंदु कुमार वर्मा (Shubhendu Kumar Verma)**  
**महाप्रबंधक General Manager**





## CONTACT DETAILS CUM ESCALATION MATRIX OF M/s SAFEWAY TPA PVT LTD

**ESCALATION MATRIX – CUM- CONTACTDETAILS**

	DEPARTMENT	PURPOSE	NAME	CONTACTNO	E-MAILID
1	DEDICATED CRM	ALL SORT OF SUPPORT, ID CARD, CLAIMS, QUERIES, CLAIM STATUS	Mrs Hemalatha	+91-9560066097	lob.helpdesk@safewaytpa.in
2	DEDICATED CRM IN BRANCH	ALL SORT OF SUPPORT, IDCARD, CLAIMS, QUERIES, CLAIM STATUS	MS. POOJA SHARMA & MS. AMRIT KAUR	+91-8287954915 & +91-8810354926	<a href="mailto:lob@safewaytpa.in">lob@safewaytpa.in</a>
3	CASHLESS CLAIMS	STATUS/QUERY OF LIVECASHLESS CASES	MR. DEEPAK	011-45451300 EXT 223,225,224	<a href="mailto:info@safewaytpa.in">info@safewaytpa.in</a>
4	NETWORKING	HOSPITAL RELATED QUERY-PPN – NETWORK/NON NETWORK/ HOSPITAL MASTER	MR. APURAV CHATTERJI	011-45451300 EXT 239,237	<a href="mailto:apurav@safewaytpa.in">apurav@safewaytpa.in</a> <a href="mailto:networking@safewaytpa.in">networking@safewaytpa.in</a>
5	Intimation	INTIMAITON OF REIMBURSMENT CASES	MR. PARV	011-45451300 EXT 230	<a href="mailto:intimation@safewaytpa.in">intimation@safewaytpa.in</a>

**ESCALATION LEVEL: 01**

MS. ANJELLINA XESS  
TEAM LEADER – IBA  
MOBILE NO.: 7827986017  
Mail ID: [ibacrm@safewaytpa.in](mailto:ibacrm@safewaytpa.in)

**ESCALATION LEVEL: 02**

DR. INDU BAKSHI  
MO (IBA)  
MOBILE NO.: 9717063822  
Mail ID : [iba@safewaytpa.in](mailto:iba@safewaytpa.in)

**ESCALATION LEVEL: 03**

MR. PRITPAL SINGH  
C.O.O  
MOBILE NO.: +91 9815393166  
MAIL ID :- [ppsingh@safewaytpa.in](mailto:ppsingh@safewaytpa.in)

**GRIEVANCE**

DR. PUJA PRIYA  
SR. MANAGER  
MOBILE NO.: +91 9631788895  
MAIL ID:- [grievanceiba@safewaytpa.in](mailto:grievanceiba@safewaytpa.in)

## Annexure II

**M/s National Insurance Company Limited has shared the following Escalation Matrix to escalate the grievances and normal queries pertaining to IBA group medical insurance policy:**

### **1. Direct grievance references from Banks or Employees and Retirees: -**

(i) First level- Ms. Vidhi Tawarmalani, Dy. Manager, assisted by Ms. Sarika Maan, AO

(ii) Second Level- Mr. Atul Malhotra, Regional Manager

(iii) Third Level- Ms. Paromita R Iyer, Regional Manager

### **2. Grievances received through Company's portal, CPGRAMS, HO/DFS/ Ministry channels**

(i) First level- Ms. Bina Kelkar, Dy. Manager with inputs from Ms. Vidhi/ Sarika or Ms. Flavia/ Abhay

(ii) Second Level- Mr. Atul Malhotra, Regional Manager

(iii) Third Level- Ms. Paromita R Iyer, Regional Manager

### **3. Usual queries from employees and retirees, regarding policy coverages, claims process, claims status, TPA related matters etc. received through mail-**

(i) Policy coverage related queries- Ms. Sarika (Sarika.Maan@nic.co.in) and Ms. Vidhi

(ii) TPA and claims related queries- Mr. Abhay(AbhayD.Sthul@nic.co.in) and Ms. Flavia(Flavia.Peris@nic.co.in)

In case the insured is still not satisfied, escalate to Mr. Atul Malhotra, Regional Manager ([Atul.Malhotra@nic.co.in](mailto:Atul.Malhotra@nic.co.in))





### Location Wise SPOC details

#### 1. Ahmedabad

**Name:** Dave Dhaval H.

**Contact No.:** 9650795079

**Mail id :-** gujarat@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

1st Floor, Khyati Complex, Near Mithakhali Under Pass, Ellisbridge, Ahmedabad - 380006

#### 2. Amritsar

**Name:** Mr. Rajbir Singh

**Contact No.:** 8847028927/8528370021

**Mail id:-**

**Address:** Safeway Insurance TPA Pvt. Ltd

BS Jewel Plaza, First Floor, Lawrence Road, Amritsar-

#### 3. Bangalore

**Name:** Krishna Murthy

**Contact No.:** 9632391173

**Landline No:** 080-25593090

**Mail id :-** info.blr@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

BO: F2 & F3, No.1/A, Above Easy Tiger Restaurant, 1st floor, Church Street, Bangalore-560001

#### 4. Bihar

**Name:** Ms. Khushbu

**Contact No.:** 9029376659

**Mail id :-** patna@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

102, I Floor, Royal Plaza, Exhibition Road, Patna, Bihar

#### 5. Chandigarh

**Name:** Mr. Parmit Singh

**Contact No:** 9888861171

**Landline No:** 0176-2526281

**Mail id:-** crm.chd@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

SCO-1, First and Second Floor, Ranjan Plaza, Palam Enclave, Zirakpur, Distt: Mohali, Punjab-140603



## 6. Chennai

**Name:** Mr. Dhayalan

**Contact No:** 8148751144

**Mail id:** chennai@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

1J, 1st Floor, Century Plaza, Near AG DMS Metro Station, Anna Salai, Teynampet, Chennai - 600 018

## 7 .Faridabad

**Name:** Mr. Dharmender

**Contact No.:** 7678491539

**Mail id :-** crmfbd@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd.

Shop No.34, 2nd Floor near Om CNG, Neelam Flyover, Faridabad-121001

## 8. Hyderabad

**Name:** Mr.Shaffi

**Contact No:** 6301664528

**Landline No:** 040-24730009

**Mail id :-** crm.hyd@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

5-9-60/A/27. NO 802, 8<sup>th</sup> Floor, Moguls Court, Basheerbagh, Hyderabad-500 001

## 9. Jaipur

**Name:** Mr.Vikram Singh Rawat

**Contact No.:** 8278670535

**Landline No:** 0141-4917192

**Mail id:** jaipur@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

242,2nd Floor M.I ROAD, GANPATI PALAZA, JAIPUR.

## 10. Kochi

**Name:** Mr.Sreekanth

**Contact No:** 8129703525

**Landline No:** 0484-4869980

**Mail id :-** bm.kochi@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

3rd Floor, Govardhan Building Chittor Road, Ernakulam, Kochi, kerala – 682035

## 11. Kolkata

**Name:** Mr. Debanjan Banerjee

**Contact No:** 89104 87227

**Landline No:** 033-40049572

**Mail id :-** crm.kolkata@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

4th FLOOR, 4, CHANDNI CHOWK STREET, KOLKATA - 700 072.



## 12. Lucknow

**Name :- Mr. Sonu Diwakar**

**Contact no:** 8445391432

**Mail id :-** lunknow@safewaytpa.in

**Address:-** Safeway Insurance TPA Pvt. Ltd.

Prince Complex, 3rd Floor Office No. 323, Near Canara Bank, HazratGanj Lucknow – 226001

## 13. Ludhiana

**Name:** Mr.Yashpal

**Contact No.:** 8591007470

**Mail id:-** chandigarh@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

3, Upper Fround Floor, Madhok Complex, Ludhiana, Punjab -141002

## 14. Mumbai

**Name:** Mr.Abhay

**Contact No:** 8879547415

**Landline No:** 022-26789124

**Mail id :** -mum.desk@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

209, 2nd floor, Kamala Spaces, S.V. Road, Above Kohinoor Showroom, Near Kheera Nagar, Santacruz (W), Mumbai – 400054.

## 15. Ranchi

**Name:** Mr. Md Tanweer alam

**Contact No.:** 9155879828

**Landline No.:** 0651-2972648

**Mail id:-** rm.ranchi@safewaytpa.in

**Address:** Safeway Insurance TPA Pvt. Ltd

Tourus Tower, 2nd Floor, 472and 472A, Beside Sahni Apartment, PP Compound, Ranchi, Jharkhand

## 16. Vizag

**Name :-** Mr. Lingaiah

**Contact :-** 9502971792

**Mail id :-** care.hyd@safewaytpa.in

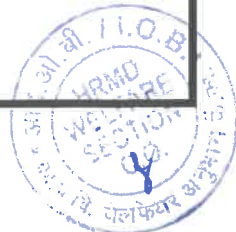
**Address:** Safeway Insurance TPA Pvt. Ltd.

301, D No 50-94-29, Subrahmanyam Nilayam, Santhi Puram, Viskhapatnam, Andhra Pradesh - 53001

## Safeway Insurance TPA Pvt. Ltd.

815, VishwaSadan, Distt. Centre Janakpuri, New Delhi - 110 058  
E-Mail:support@safewaytpa.in,Website:www.safewaytpa.in

Phone: 011 - 4142 5671, 45451300 (100 lines),  
Fax: +91-11 - 4142 5672 CIN: U67200DL2004PTC12992



List of persons to be contacted for city wise assistance

City	Name	Contact Info	Email ID
<b>Uttar Pradesh</b>			
Lucknow	Sonu	8445391432	lucknow@safewaytpa.in
AGRA	BHANU SHARMA	8273017880	
VARANASI	NITIN	81819 33939	
KANPUR	PRIYANK	98070 44723	
<b>Bihar</b>			
Bihar	Kushbu	9029376659	bihar@safewaytpa.in
BHAGALPUR	ARVIND	70042 39043	
MUZZAFARPUR	ARVIND	70042 39043	
PATNA	ARVIND	70042 39043	
<b>Punjab</b>			
LUDHIANA	Yashpal	8591007470	chandigarh@safewaytpa.in
AMRITSAR	RAJBIR	8847028927	amritsar@safewaytpa.in
BHATINDA	SHIVAM	98888 99539	
GURDASPUR	GURPREET SINGH	9996414113	
JALANDAR	JODHBIR SINGH	8837835885	
PATANKOT	GURPREET SINGH	9996414113	
PATIALA	SHIVAM	98888 99539	
Chandigarh	GAURAV	77105 69117	
<b>Telengana</b>			
HYDERABAD	Pavani	9205551989	crm.hyd@safewaytpa.in
<b>Andhra Pradesh</b>			
VIJAYWADA	CHANDRA SHEKAR	7729802428	bdm.hyd@safewaytpa.in
VISHAKATANAM	LINGAIAH	9502971792	care.hyd@safewaytpa.in
<b>Chhattisgarh</b>			
RAIPUR	ASIT KABI	93402 05210	
<b>Gujarat</b>			
AHMEDABAD	DHAWAL	90999 51358	gujarat@safewaytpa.in
GANDHINAGAR	DHAWAL	90999 51358	
RAJKOT	DHIMANT	85116 62609	
<b>Jharkhand</b>			
RANCHI	MD TANWEER ALAM	9155879828	ranchi@safewaytpa.in
BOKARO	RAKESH	9334357749	
DHANBAD	SONU	8789514926	
<b>Madhya Pradesh</b>			
BHOPAL	SWATANTRATA	77729 09766	
INDORE	VIKRAM SINGH BHATTI	7049969402	
KHANDWA	VIKRAM SINGH BHATTI	7049969402	
UJJAIN	VIKRAM SINGH BHATTI	7049969402	
<b>Maharashtra</b>			
KOLHAPUR	SANTOSH	7020272048	
NAGPUR	VISHAKHA	73875 46981	



RATNAGIRI	SANTOSH	7020272048	
SOLAPUR	MANOJ TINGI	8999854551	
<b>Odisha</b>			
BHUBHNEHWAR	PRADUMN PRADHA	9040029590	
<b>Rajasthan</b>			
JODHPUR	MAHENDER	99295 73056	jaipur@safewaytpa.in
<b>Tamil Nadu</b>			
CHENNAI	MEENATICHISUNDEAM	8148280659	bm.chennai@safewaytpa.in
<b>Uttrakhand</b>			
DEHRADUN	ABHISHEK	9548926747	
<b>West Bengal</b>			
KOLKATA	DEBANJAN CHATTERJEE	8910487227	crm.kolkata@safewaytpa.in
DURGAPUR	SANJOY CHATTERJEE	6289 640 721	
KOLKATA	MIHIR DAS	6290695573	
BARDHMAN	SANJOY CHATTERJEE	6289 640 721	
MEDINIPUR	SANDIP LAHA	7679871411	

## Safeway Insurance TPA Pvt. Ltd.

815, VishwaSadan, Distt. Centre Janakpuri, New Delhi - 110 058  
E-Mail:support@safewaytpa.in,Website:www.safewaytpa.in

Phone: 011 - 4142 5671, 45451300 (100 lines),  
Fax: +91-11 - 4142 5672 CIN: U67200DL2004PTC129929



